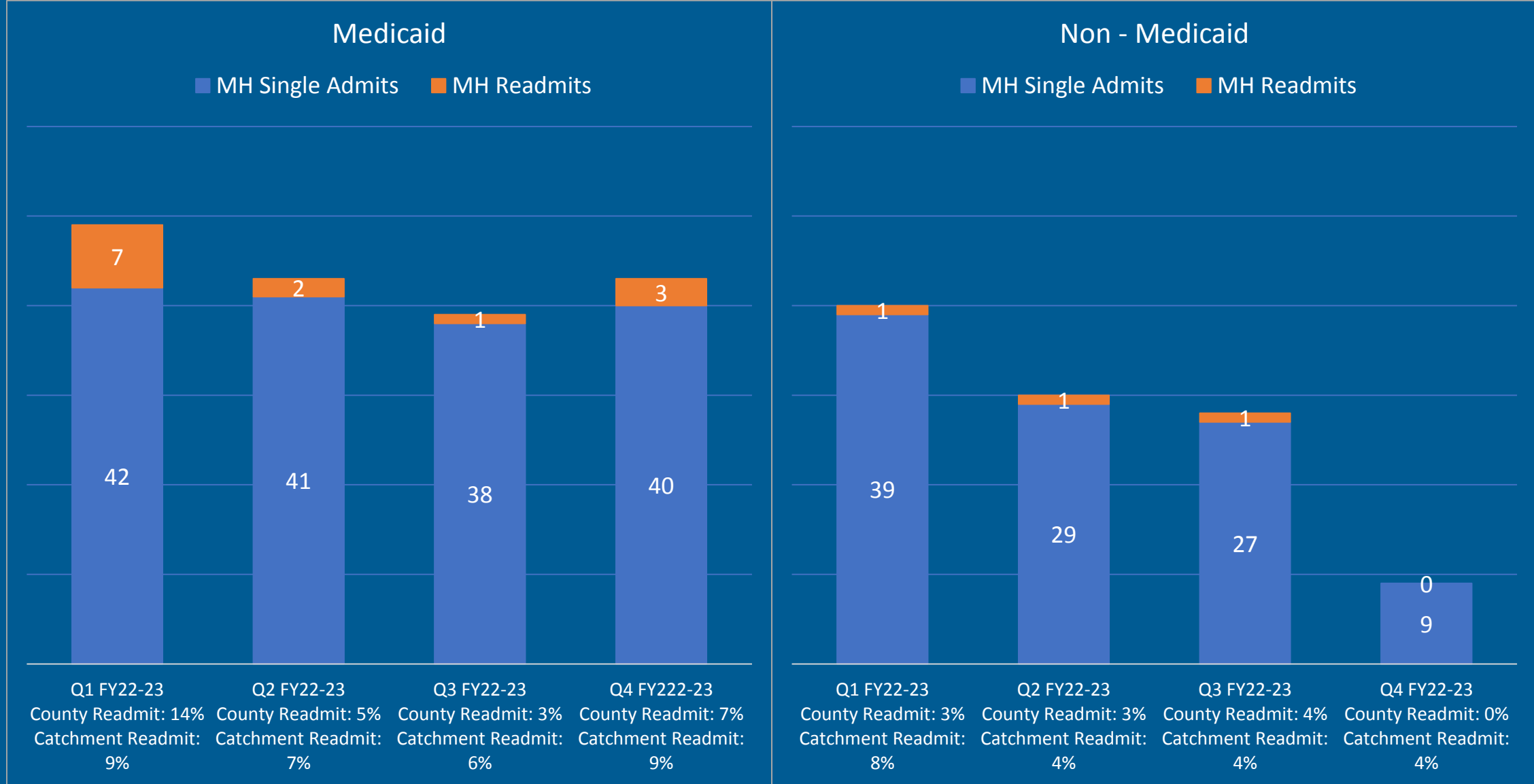

Alamance County Crisis Services Report

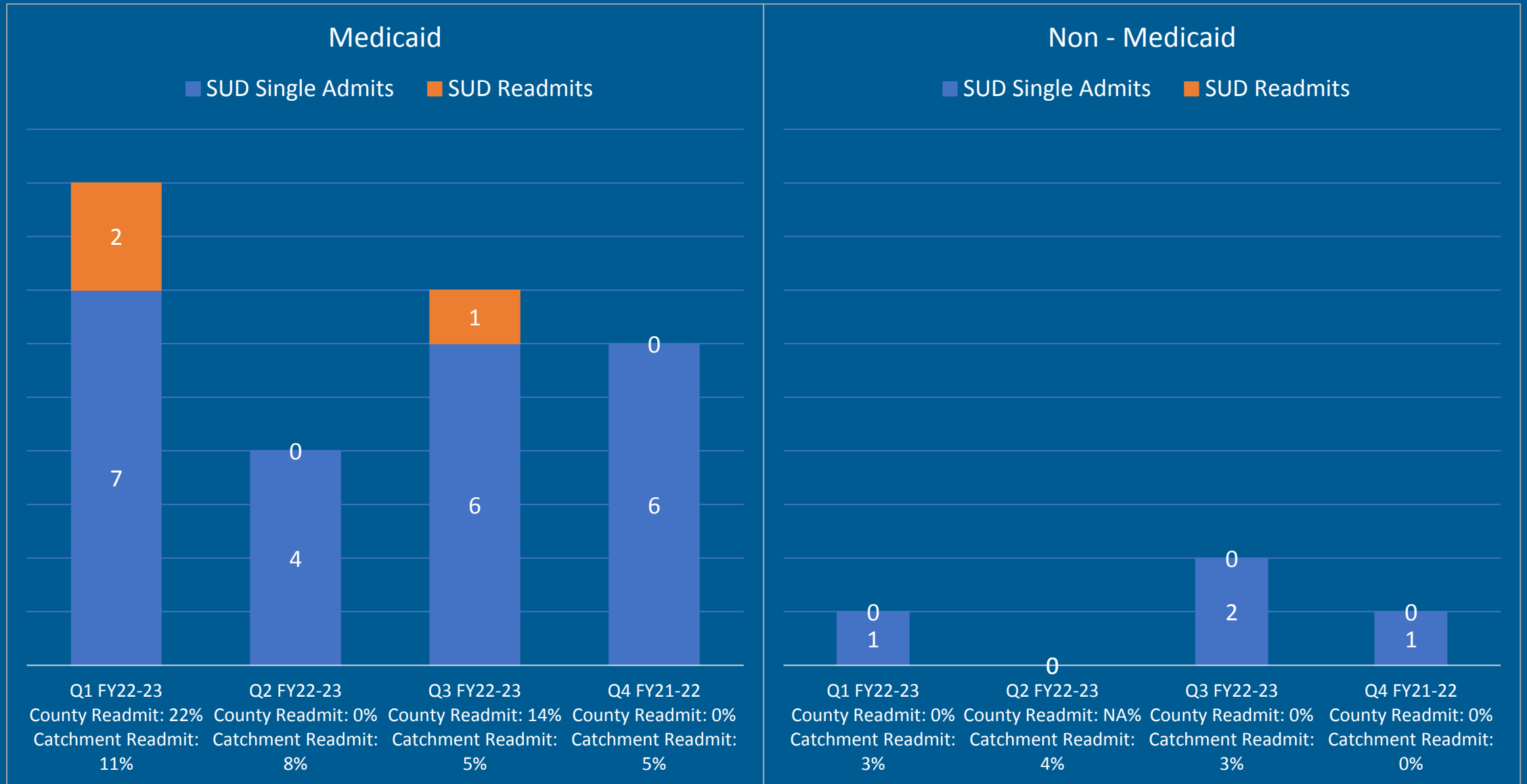
FY22-23 Q4

Community Hospital Inpatient Admissions

Community Hospital Inpatient Admissions - MH

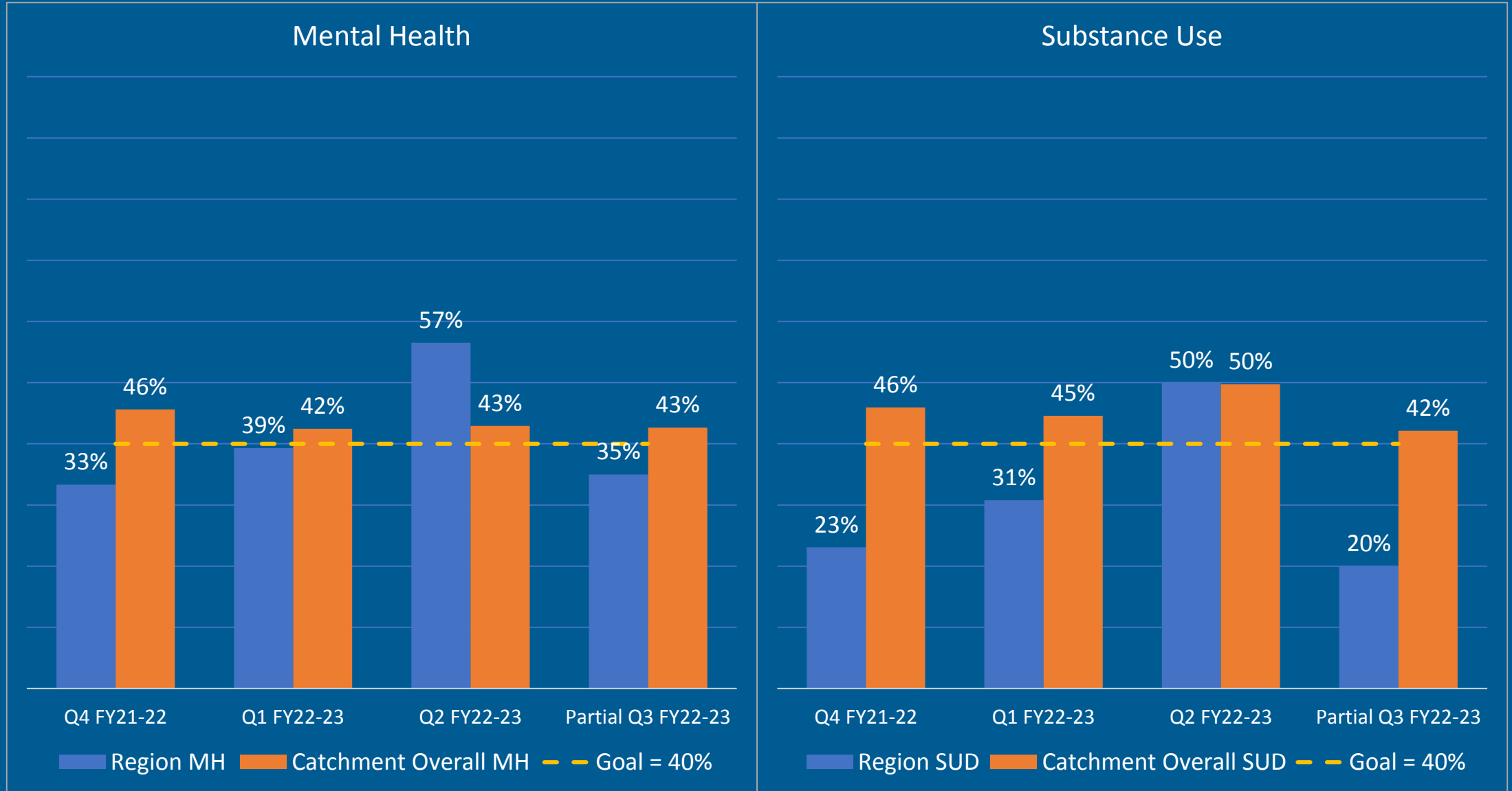


Community Hospital Inpatient Admissions - SUD



NCDHHS Performance Measure: Follow-Up Post Inpatient Discharge

Follow-Up After Discharge - Medicaid

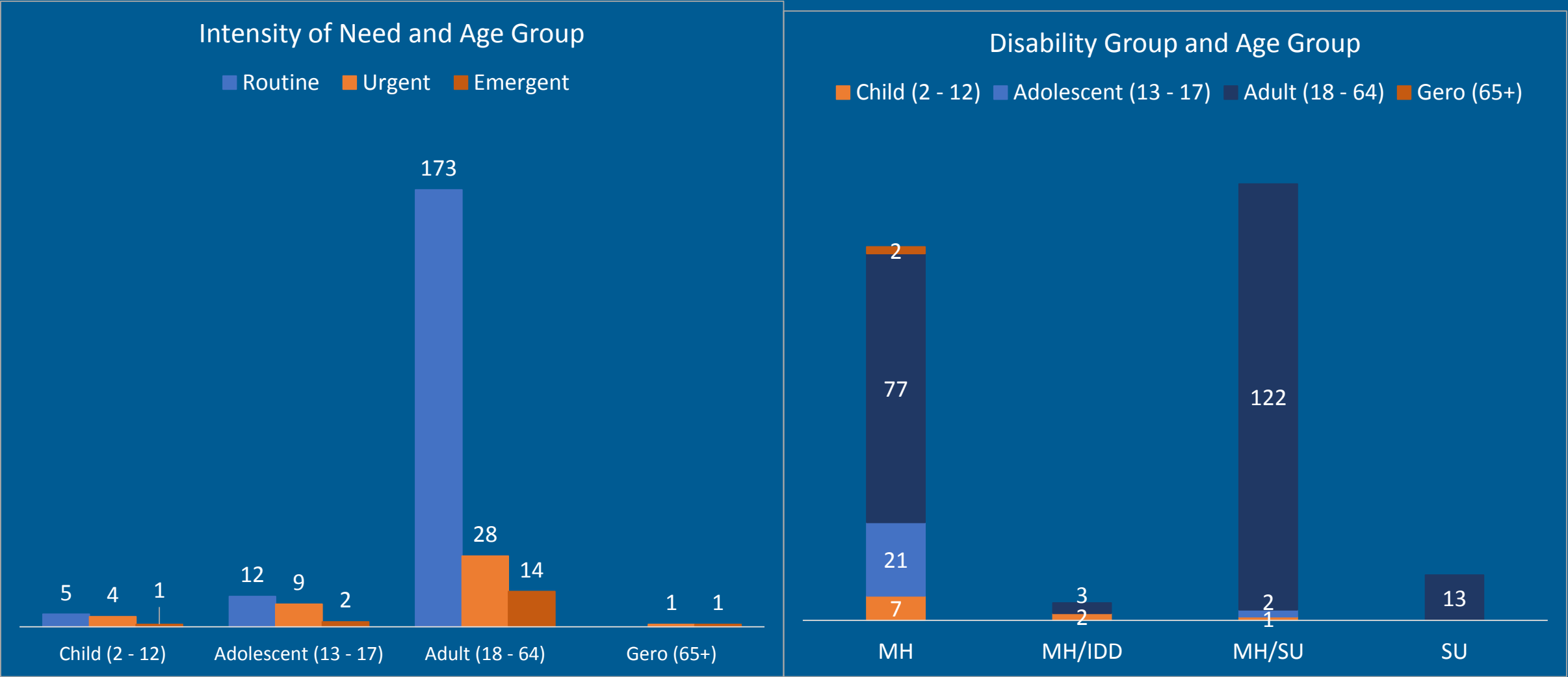


Walk-In Centers

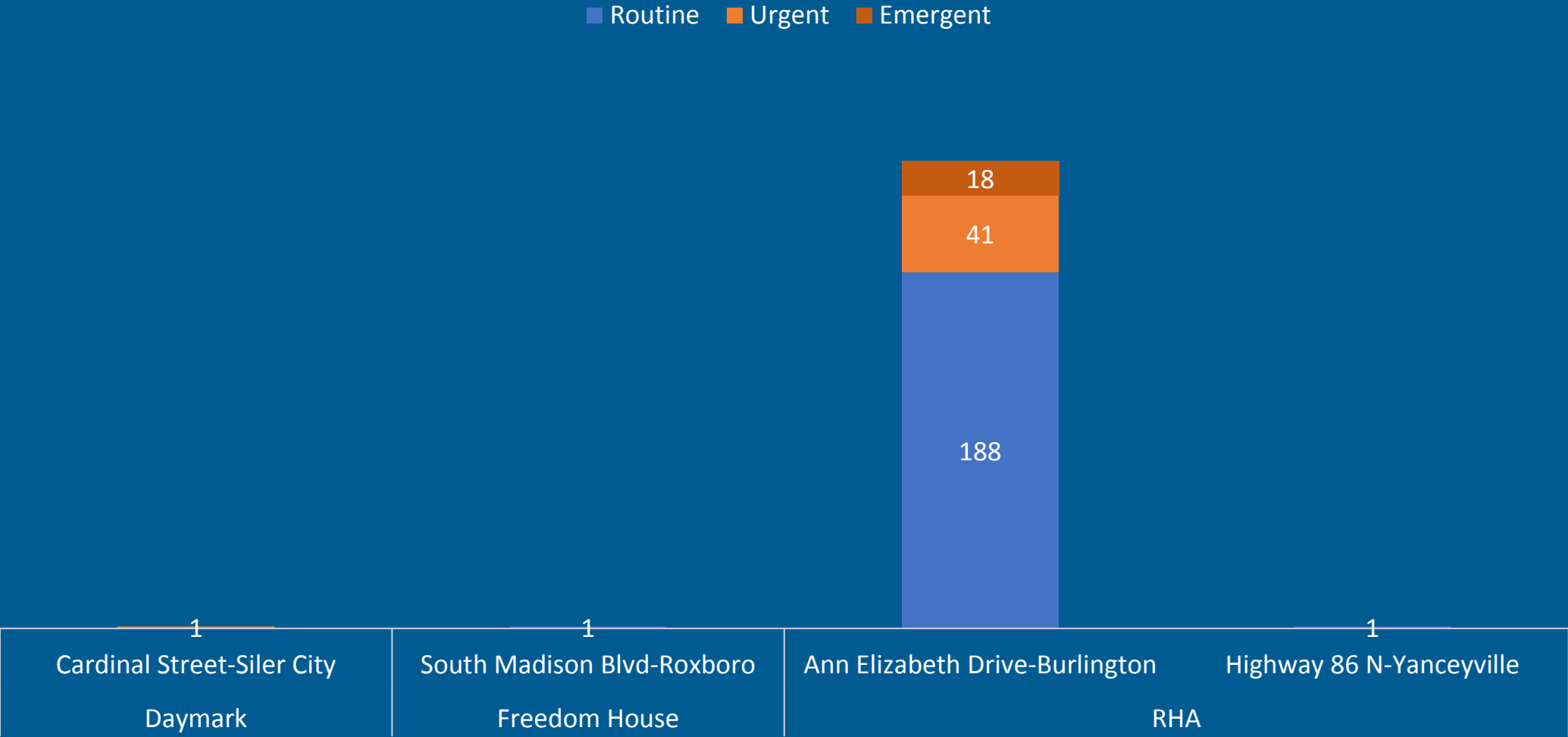
Time to Assessment Standards at Walk-In Centers

- Time to Triage:
 - Per contractual requirements, members are to receive a face-to-face triage completed by a qualified professional or licensed professional within 15 minutes of presenting to the Walk-In Center to complete a screening to include risk evaluation and establish immediacy of need.
- Time to Assessment: Per contractual requirements:
 - Members triaged as routine are to receive a face-to-face assessment within 2 hours of presenting to the walk-in center.
 - Members triaged as urgent are to receive a face-to-face assessment or intervention within 1 hour of the member presenting at the walk-in center.
 - Members triaged as emergent are to receive a face-to-face treatment intervention immediately after the member is designated as emergent in screening.

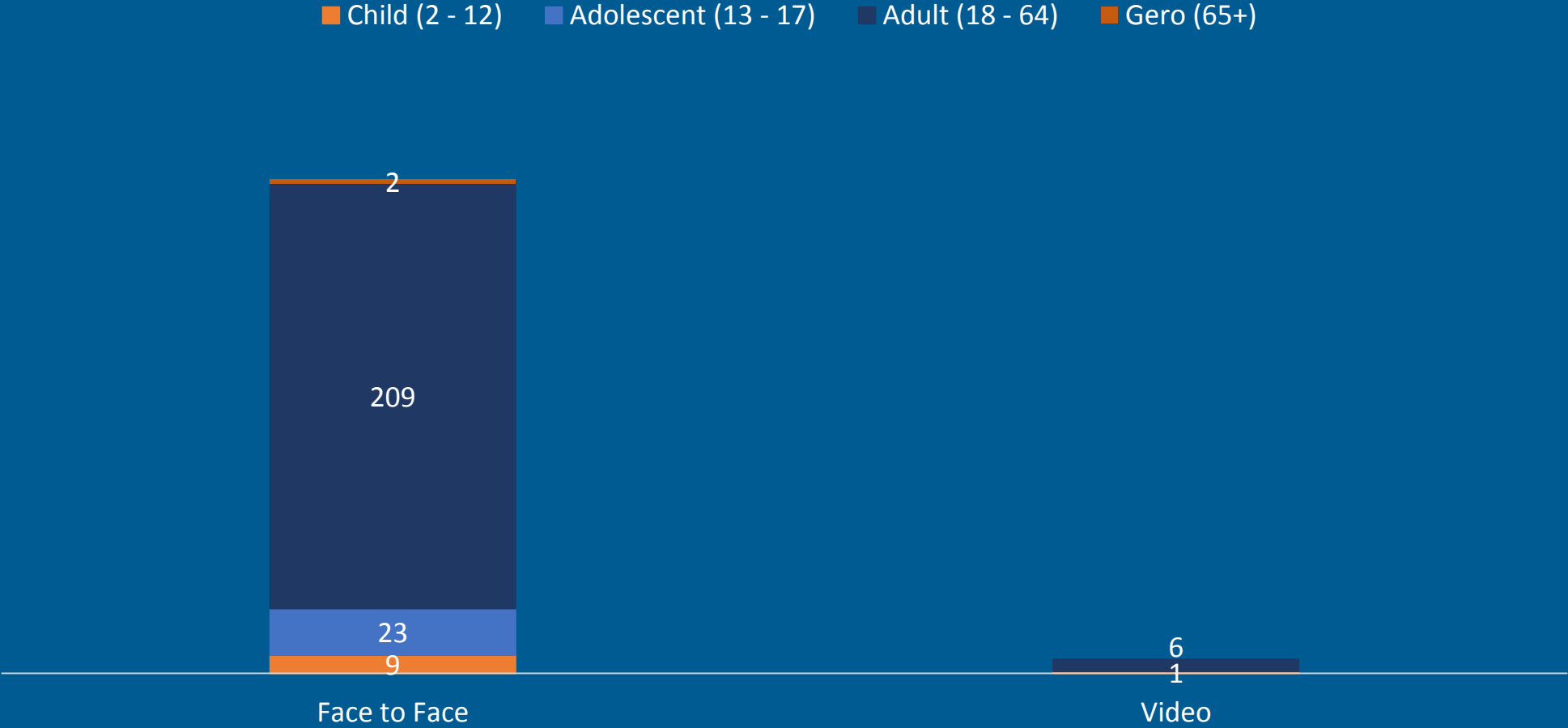
Members Served at Walk In Centers – Age Group, Intensity of Need and Diagnosis Group



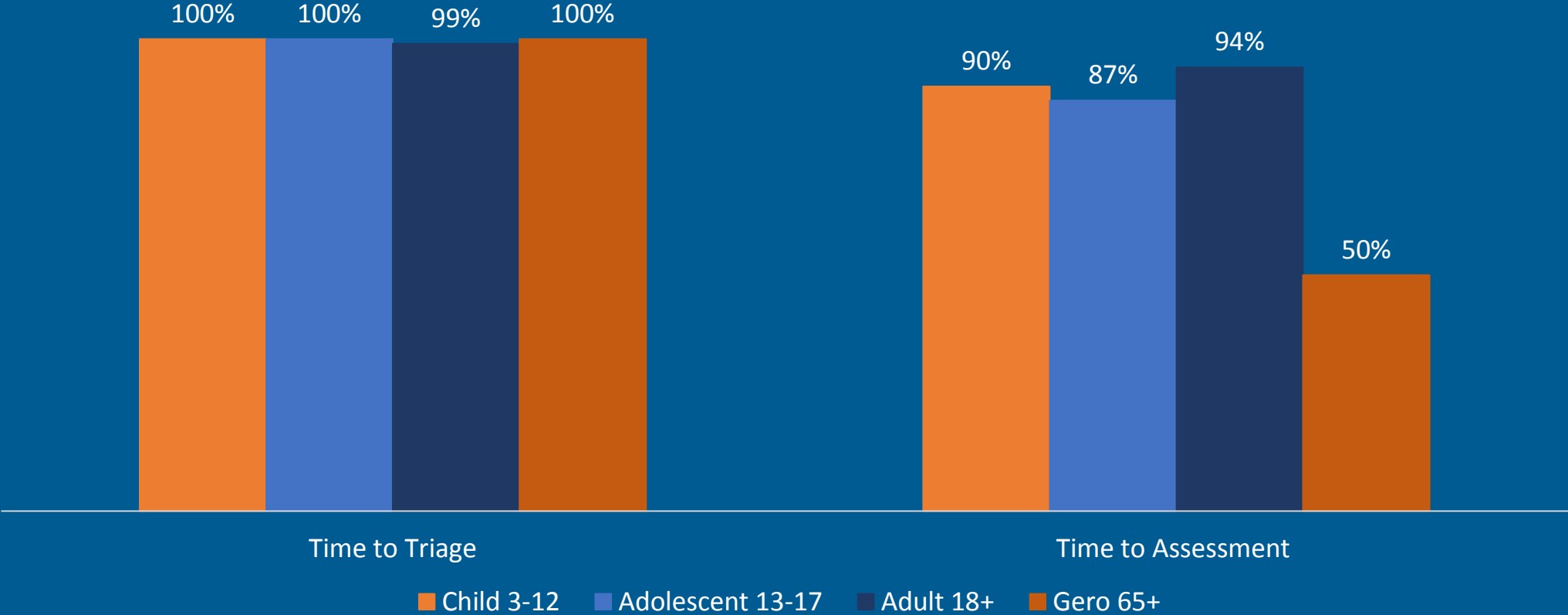
Members Served at Walk In Centers by Site



Members Served at Walk In Centers – Type of Response

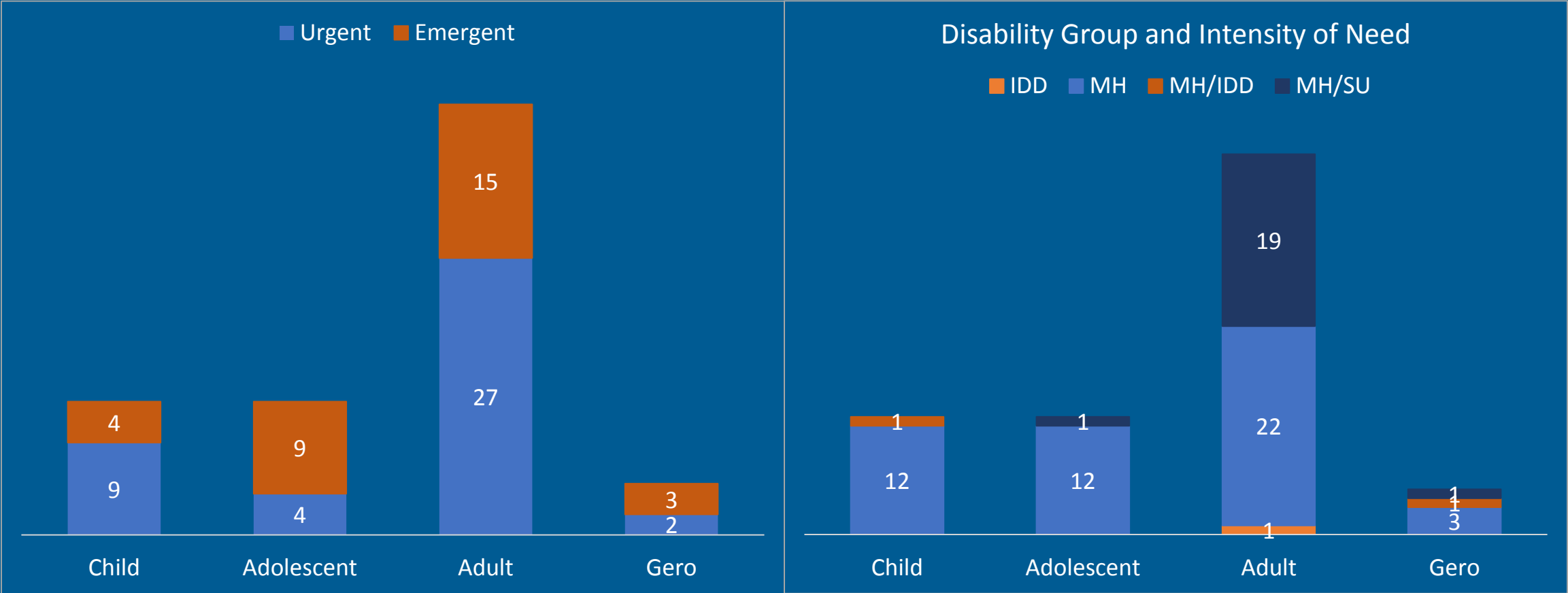


Intensity of Need and Wait Time - % Seen Within Contractual Time Standards



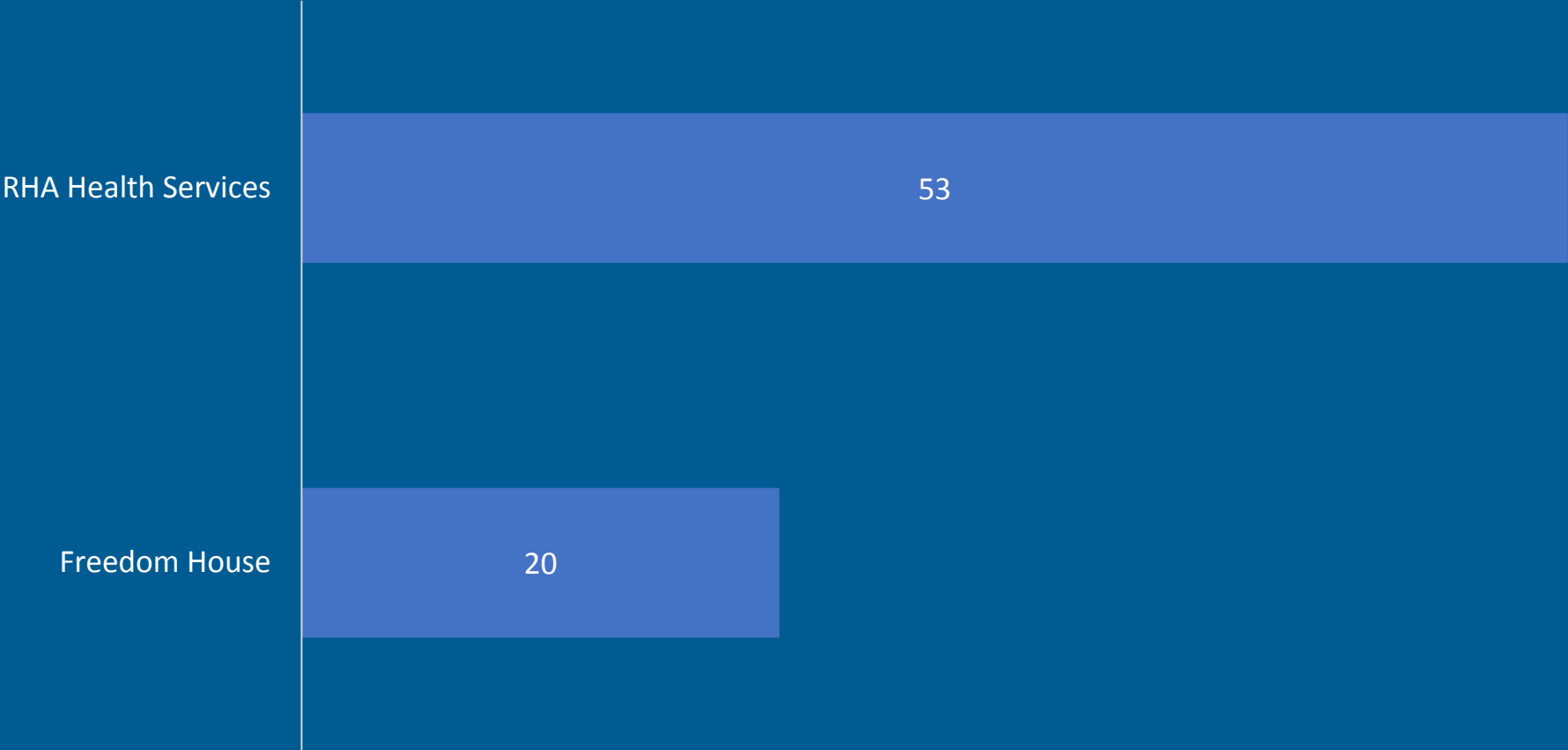
Mobile Crisis Management

Members Served by Mobile Crisis– Age Group, Intensity of Need and Diagnosis Group

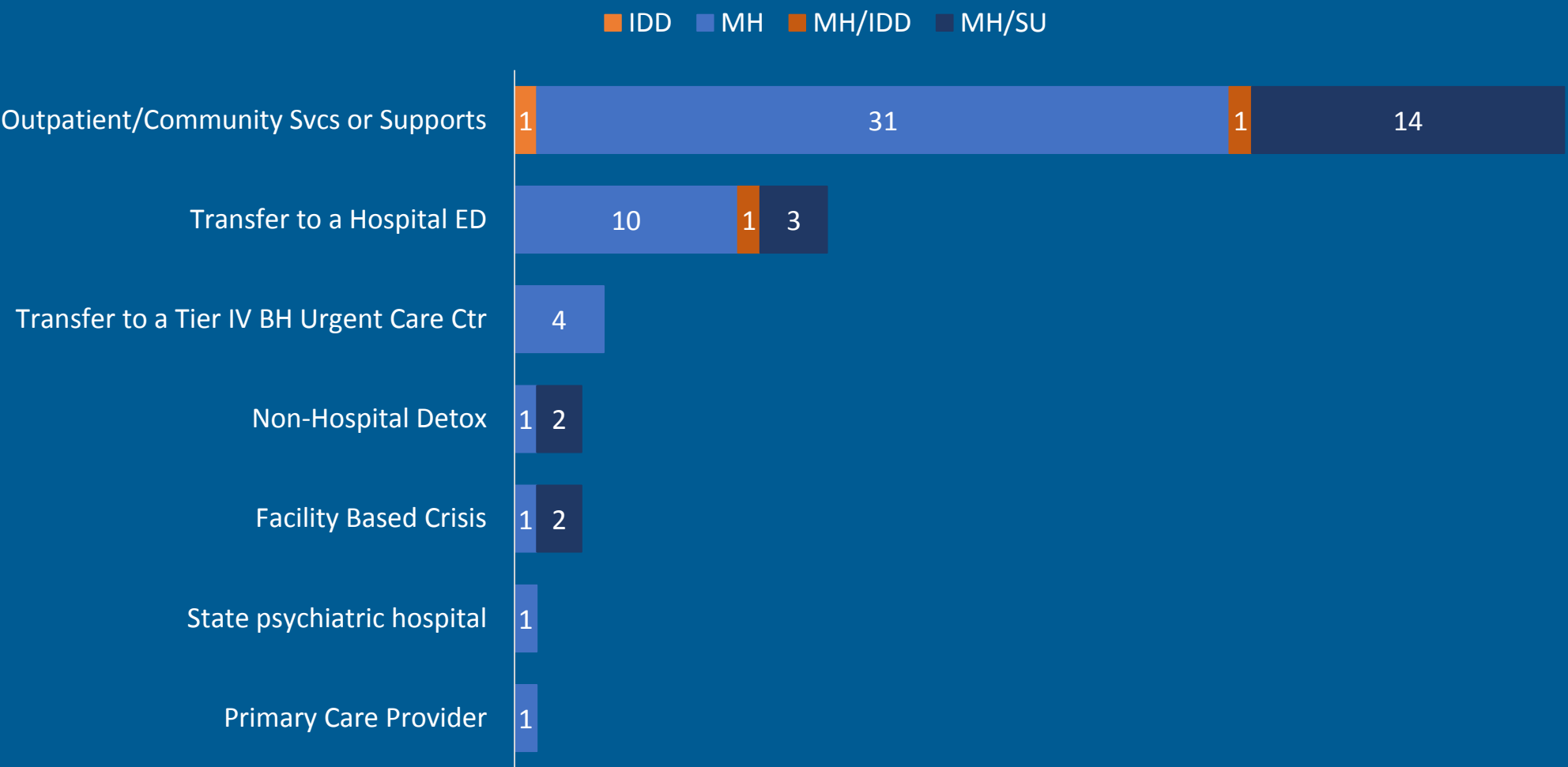


Average time to Assessment: 0 hour, 25 minutes
Median time to Assessment: 0 hours, 17 minutes

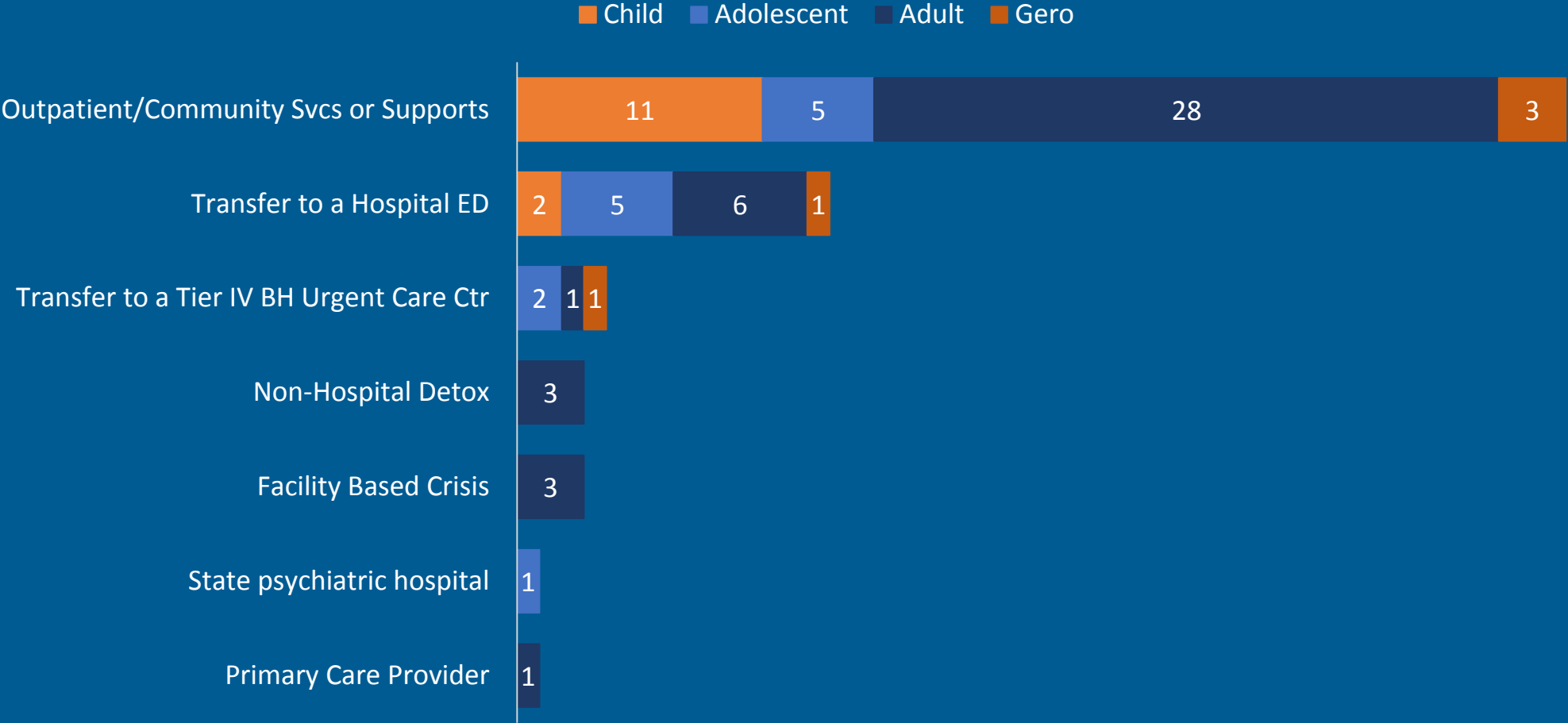
Mobile Crisis Providers



Disposition by Diagnosis Group



Disposition by Age Group







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**THANK
YOU**